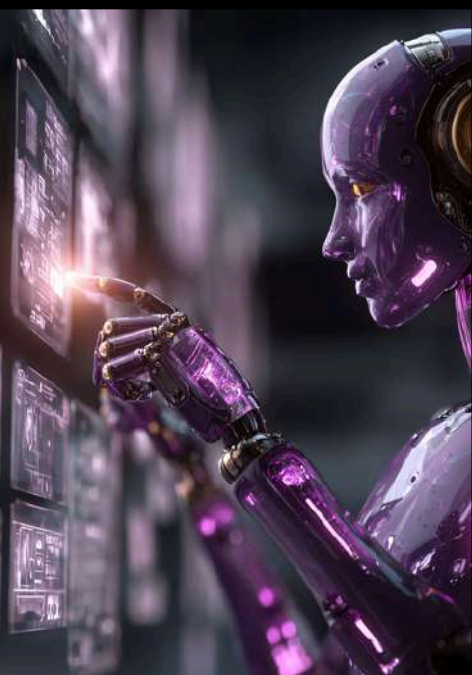




The Chartered
Institute of Logistics
and Transport

CILTM PULSE

SEPTEMBER 2025
FOR MEMBERS ONLY



EDITORIAL TEAM

Professor Ts Dr Muhammad Zaly Shah FCILT
Chairman & Advisor

Media & Promotional
CILTM Secretariat



WINNER OF STARS OF WILAT 2025



Heartiest congratulations, Azilah Ayub CMILT, on being awarded the prestigious Star of WILAT 2025

As Secretary of CILTM WILAT Malaysia and Chairperson of WILAT Malaysia Perak Section, your dedication, leadership, and tireless efforts in championing women in the supply chain, logistics, and transport sectors have been nothing short of inspiring. Your positive spirit and impactful contributions have rightfully earned the admiration of both the judging panel and the wider WILAT community.

The award, presented by the CILT International President and accompanied by Global WILAT Chairperson during the CILT International Convention 2025 in Sri Lanka, is a remarkable recognition of your ongoing commitment to the advancement of women in our profession.

As you embark on your expanded role in supporting WILAT globally, we are confident that your leadership, integrity, and passion will continue to make a meaningful difference — not only in Malaysia but across the international stage. Once again, congratulations on this well-deserved honour. We look forward to witnessing your continued impact in the years to come.



BEHIND THE PEN

Milestones & Achievements

Welcome Aboard

CILTM in Action

Mark Your Calendar

Spotlight: WiLAT & NextGen

UNDERSTANDING THE JOURNEY

The Chartered Institute of Logistics and Transport in Malaysia is the professional body representing the logistics and transportation industries in the nation. Together we will be stronger.

DR. MOHD. AZAM DIN FCILT

Message from the Chairman, CILTM Perak Section

Dearest CILTM members,

Assalamualaikum and 'salam sejahtera' to all readers of CILTM Pulse for the month of September 2025.

Empowering Human Capital for a Resilient Logistics Future



It is both an honour and a privilege to share my view on a subject that is not only close to our hearts but also central to the sustainable growth of our nation's economy—the development of human capital in the logistics, maritime, transportation, and supply chain sectors.

Since our country's independence in 1957, Malaysia has witnessed remarkable progress in the logistics and transportation landscape. Over the past 68 years, we have seen the emergence of larger vessels navigating our waters, a significant increase in cargo tonnage crossing our borders, expanded warehousing capacities, and a growing awareness of environmental sustainability in logistics operations. These developments are not merely infrastructural—they are a testament to our nation's commitment to becoming a regional logistics powerhouse.

However, behind every successful logistics operation lies a critical element: competent human capital. Infrastructure alone cannot drive efficiency, innovation, or resilience. It is the people—the professionals, the planners, the engineers, the analysts—who transform systems into solutions and challenges into opportunities.

The Chartered Institute of Logistics and Transport Malaysia (CILTM) Perak Section

In this regard, the Chartered Institute of Logistics and Transport Malaysia (CILTM), Perak Section, has taken a proactive role in nurturing and developing the human capital required to support and elevate the logistics industry. Our credo is clear: to enhance professional knowledge and competencies in logistics, maritime, transportation, and supply chain management.

CILTM's collaboration with two esteemed institutions—Universiti Kuala Lumpur (UniKL) Malaysian Institute of Marine Engineering Technology (MIMET) and Universiti Tunku Abdul Rahman (UTAR)—has been instrumental in this journey. These universities have not only provided quality academic programmes but have also aligned their curricula with CILTM standards, ensuring that graduates are industry-ready and professionally qualified to contribute meaningfully to the sector.

DR. MOHD. AZAM DIN FCILT

Chairman, CILTM Perak Section

Empowering Human Capital for a Resilient Logistics Future

Logistics, at its core, is about the movement of goods from one point to another. But it is also about much more—it encompasses storage, inventory management, value addition, and strategic coordination. To manage these complexities, we need professionals who are not only technically sound but also possess analytical, logical, technological, and managerial skills. This duality—the infrastructure and the intellect—is what makes logistics operations seamless and successful.

CILTM recognises this duality and has worked diligently to ensure that logistics courses offered by colleges and universities are not only academically rigorous but also professionally relevant. Through our accreditation process, we ensure that these programmes meet the standards required for graduates to become members of CILTM and to execute their responsibilities competently upon entering the workforce.

In the state of Perak, the presence of UniKL and UTAR has created a vibrant academic ecosystem for logistics education. Their programmes have been recognised by CILTM, leading to a high demand for their graduates in the logistics sector. **This is a clear indication that when academia and industry collaborate effectively, the results are transformative. This also a calling for logistics companies from the Northern, Central, Southern and Eastern Peninsular Malaysia to collaborate with these universities in supporting human capital development.**

Beyond academic qualifications, CILTM is also committed to shaping the future workforce through initiatives such as Next Generation (NextGen). This programme focuses on developing the next generation of logistics professionals by providing platforms for engagement, learning, and networking. Through webinars, physical events, and collaborative activities, students from various universities come together to share ideas, build relationships, and prepare for their professional journeys. These interactions foster a sense of community and collaboration that is essential in today's interconnected logistics environment. NextGen supported the logistics student's society at these universities such as UTAR's Logistics and International Shipping Society and MIMET's Maritime Operations Students Club. The activities of these students' society such as port visitations, seminars and others supported these undergraduate logistics students understanding logistics environment.

Another significant initiative is **Women in Logistics and Transport (WiLAT)**, which promotes and supports the participation of women in the logistics sector. CILTM Perak Section has actively participated in WiLAT programmes, including webinars and outreach events, to ensure that women are empowered, encouraged, and equipped to take on leadership roles in logistics. Diversity and inclusion are not just ethical imperatives—they are strategic advantages that drive innovation and performance.

In line with our commitment to human capital development, the CILTM Perak Section office has been relocated from Ipoh to Lumut/Manjung, a strategic move that places us at the heart of maritime activity in the state. This region is home to Lumut Port, several shipyards including Grade One Shipping, Lumut Naval Shipyard, and Sapura Kenchana, as well as the Royal Malaysian Navy base. By positioning our office at UniKL MIMET, we are not only closer to the maritime industry but also better positioned to engage with professionals, students, and stakeholders in a meaningful way.

DR. MOHD. AZAM DIN FCILT

Chairman, CILTM Perak Section

Empowering Human Capital for a Resilient Logistics Future

This strategic location allows us to penetrate the logistics professional community and to serve as a hub for knowledge exchange, professional development, and industry collaboration. It is our belief that proximity to industry enhances relevance, responsiveness, and impact.

Dearest members,

As we look to the future, the logistics sector will continue to evolve. Digitalisation, automation, sustainability, and globalisation will reshape the way we move goods, manage supply chains, and serve customers. In this dynamic environment, the need for competent, agile, and visionary human capital will be greater than ever.

CILTM Perak Section remains committed to this cause. We will continue to work with academic institutions, industry partners, and government agencies to ensure that our workforce is prepared, our standards are upheld, and our vision is realised.

Let us remember that the strength of our logistics sector is not measured solely by the size of our ships or the capacity of our warehouses. It is measured by the quality of our people—their knowledge, their skills, their integrity, and their commitment to excellence.

Together, let us build a logistics ecosystem that is not only efficient and resilient but also inclusive, innovative, and future-ready.

Thank you.

Dr. Mohd. Azam Din, FCILT
Chairman,
CILTM (Perak Section).

YOUR TRUSTED PARTNER IN CILTM

Accredited by The Chartered Institute of Logistics and Transport Malaysia



**DRIVING EXCELLENCE IN
LOGISTICS & TRANSPORT**



UPNM
National Defence University of Malaysia
Kewajipan • Maruah • Integriti



The **AK** Academy
Lifelong Learning 勤略學院



TOGETHER WE ARE STRONGER

MILESTONES & ACHIEVEMENTS

INDUSTRIAL VISIT PROGRAM TO JOHOR PORT BERHAD

On Thursday, 25 September 2025, the Department of Skills Development (JPK), through the Industry Relations and Strategic Cooperation Division (BHIKS), organised an Industrial Visit to Johor Port Berhad. The visit included representatives from the Industry Lead Body (ILB) – The Chartered Institute of Logistics and Transport Malaysia (CILTM), the Marine Department of Malaysia, and several skills training institutions, namely ADTEC JTM Pasir Gudang Campus, UniKL MITEC, and KPM Bandar Penawar.

Representing CILTM at the visit were:

- Prof. Ts. Dr. Muhammad Zaly Shah FCILT, President of CILTM
- Ts Dr Hj Mohd Nasir Hj Alias FCILT, Sec Gen of CILTM
- Lt Col Mohd Ramzi Bin Mohd Nor (Rtd) FCILT

The delegation had the opportunity to observe port operations, explore advanced port technologies, and engage in meaningful dialogue with industry experts. The visit also opened pathways for strategic collaboration aimed at strengthening the TVET ecosystem, particularly in the areas of logistics and port operations. JPK reaffirms its commitment to working closely with industry partners to ensure that Malaysia's TVET system remains relevant, competitive, and capable of producing high-quality, future-ready talent.

Heartfelt appreciation to Johor Port Berhad for their warm hospitality and support.

We look forward to further strengthening this strategic partnership in support of a skilled and competitive national workforce.



TOGETHER WE ARE STRONGER

MILESTONES & ACHIEVEMENTS

STRATEGIC DISCUSSION

We sincerely appreciate the valuable insights shared during our recent follow-up strategic discussion with BAC Education Group. The meeting was attended by the Deputy President of CILTM, the Chairman of the CILTM Kuala Lumpur Section, and the Chairman of the CILTM Perak Section. The potential areas of collaboration identified between BAC and The Chartered Institute of Logistics and Transport in Malaysia (CILTM) are promising and align well with CILTM's strategic objectives. We look forward to continuing the dialogue and exploring these opportunities in greater depth.



ISO LRQA AUDIT

ISO LRQA surveillance audit was successfully conducted on 23 September 2025, marking another important milestone in our commitment to quality assurance and continuous improvement. The audit process was comprehensive and professionally managed, covering all key operational areas with a strong focus on document management, education, and accreditation. The auditor delivered highly positive feedback, particularly commending the robustness and clarity of our document management processes. The Education and Accreditation functions were rated "good to excellent", reflecting the strength of our internal systems, compliance with established standards, and the professionalism of our staff. It was also noted that all records and documentation were properly maintained, accessible, and up to date. Additionally, the auditor highlighted the efficiency and timeliness in how follow-up actions involving external stakeholders were managed. This demonstrates not only our administrative discipline but also our strong engagement with partners and collaborators. We anticipate receiving the full formal report from ISO LRQA in the coming weeks, which will provide further details and recommendations, if any. This successful outcome reinforces our standing as a standards-compliant, forward-looking institution committed to operational excellence.



TOGETHER WE ARE STRONGER

MILESTONES & ACHIEVEMENTS

ENGAGEMENT BETWEEN CILTM PRESIDENT AND CILTM SARAWAK SECTION DISCUSSION ON THE BORNEO INTERNATIONAL MARITIME WEEK 2025 (BIMW 2025) SATURDAY, 20 SEPTEMBER 2025 | 10:00 AM, PROMENADE HOTEL, BINTULU, SARAWAK

The primary purpose of the CILTM President's visit to Bintulu was to engage in detailed discussions on the strategic planning and implementation of the Borneo International Maritime Week 2025 (BIMW 2025), a key event for the region. The visit also provided an opportunity for him to personally convey his concern and support to the Chairman of the CILTM Sarawak Section, who is currently unwell. On behalf of CILTM, the President extended his prayers and best wishes for the Chairman's swift recovery and expressed confidence in his continued dedication and leadership of the Sarawak Section.



INTERNATIONAL CONFERENCE ON MARITIME LOGISTICS AND PORTS (ICMLP) 2025 PERSADA CONVENTION CENTRE, JOHOR BAHRU, JOHOR 9 – 11 SEPTEMBER 2025, THEME: MARITIME LOGISTICS AND PORTS MALAYSIA

The International Maritime University College (NMUC) invited The Chartered Institute of Logistics and Transport Malaysia (CILTM) to co-host and exhibit at the International Conference on Maritime Logistics and Ports (ICMLP) held from 9 to 11 September 2025 at PERSADA Convention Centre, Johor Bahru. The conference, attended by around 200 participants, featured keynote speaker Prof. Ts. Dr. Muhammad Zaly Shah FCILT, President of CILTM. The representatives from CILTM, including Dato' Captain Abdul Rahim Abd Aziz FCILT and Dato' Dr. Gopala Krishnan A/L Mariappan, contributed significantly in various roles.

Exhibitors included the TLP Terminal Johor, and the CILTM booth attracted approximately seventy visitors, including international delegates and diplomatic representatives. The event was a great success, highlighting Malaysia's growing prominence in maritime logistics and port development.



TOGETHER WE ARE STRONGER

MILESTONES & ACHIEVEMENTS

CILTM PARTICIPATION AT THE "FUTURE OF CUSTOMER SUCCESS 2025 @BEYOND SUMMIT" 23-24 SEPTEMBER 2025 | SHERATON IMPERIAL HOTEL, KUALA LUMPUR

The inaugural Future of Customer Success 2025 @Beyond Summit was held on 23-24 September 2025 at the Sheraton Imperial Hotel, Kuala Lumpur, gathering over 100 global professionals to discuss the evolving field of customer success. The Chartered Institute of Logistics and Transport Malaysia (CILTM) was represented by Lt Kdr Dr. Nor Fyadzillah Mohd Taha CMILT (Retired) from UPNM and Mohd Faizal Bin Sulaiman CMILT from MUST. CILTM's exhibition booth, led by Norshaheeda Binti Mohd Noor from UPNM, showcased its dedication to excellence in logistics, transport, and customer service education. The setting and arrangements for the exhibition were efficiently handled by the CILTM Secretariat. The summit provided valuable opportunities for knowledge sharing, networking, and underscored CILTM's commitment to advancing customer-centric strategies in the industry.



BALAI IKHTISAS MALAYSIA (BIM) EXECUTIVE COMMITTEE 2025/2027

The Chartered Institute of Logistics and Transport Malaysia (CILTM) was honoured to be represented at the Balai Ikhtisas Malaysia (BIM) Executive Committee Meeting for the 2025-2027 term, held on Wednesday, 24 September 2025, at the BIM Secretariat, Damansara Utama, Petaling Jaya. Representing CILTM were Ts Dr Hj Zahiah Binti Abdul Majid FCILT, Deputy President, and Tn Haji Baharudin Kamarudin FCILT, Chairman of the CILTM Kuala Lumpur Section. The meeting provided a valuable platform for professional bodies to engage in strategic dialogue and strengthen collaborative efforts in advancing national professional excellence.





INTERNATIONAL RELATION

CILT International Convention 2025 – Sri Lanka

Theme: Future Ready Logistics: Embracing Change and Driving Sustainability

Venue: Cinnamon Life – City of Dreams, Colombo

Date: 13 – 17 September 2025





The CILT International Convention 2025, held in Colombo, Sri Lanka, brought together global leaders, industry experts, and emerging talent in transport and logistics for five transformative days focused on innovation, collaboration, and sustainability.

Key Takeaways

- Resilience, innovation, and sustainability are essential drivers of future-ready logistics.
- Technology—including AI, blockchain, and digital twins—is reshaping transparency, efficiency, and decision-making.
- Cross-sector and cross-border collaboration is vital for navigating climate challenges and global disruption.
- The empowerment of emerging leaders through platforms like WiLAT and NextGen ensures a progressive and inclusive industry future.

The Convention served not merely as a gathering, but as a strategic milestone for the global logistics and transport community. It reinforced CILT's commitment to shaping a sustainable, tech-enabled, and future-ready industry. With impactful discussions, deep engagement, and a strong sense of community, the event concluded with optimism and momentum toward an even greater convention in 2026.





The Convention marked a strategic milestone for the global logistics and transport community, reinforcing CILT's commitment to a sustainable, tech-driven, and future-ready industry. Through impactful dialogue, meaningful collaboration, and strong international participation, it set a positive tone and clear momentum

CILTM in Action : KL SECTION

CILTM KL Section Chairman Participates in Strategic Discussion on Semiconductor Industry

The Chairman of the CILTM Kuala Lumpur Section was honored to attend a Strategic Discussion Session held at the Ministry of Finance, focusing on high-skilled talent and Bumiputera startups in the semiconductor industry.

The high-level session was chaired by Prime Minister YAB Dato' Seri Anwar Ibrahim and Minister of Higher Education YB Dato' Seri Zambray Abd Kadir, and was attended by 53 industry experts, including representatives from Silterra, Infineon, Lam Research, Stellantis, USM, GMI, and MARA.

Representing The Chartered Institute of Logistics and Transport Malaysia (CILTM), the Chairman highlighted the urgent need to develop upskilling programmes in semiconductor logistics—a critical step in implementing the National Logistics Human Capital Development Framework. This initiative aims to position Malaysia as a global hub for wafer semiconductor technology.

Emphasis was also placed on ensuring that the logistics workforce is future-proof, capable of supporting both front-end and back-end operations in the growing semiconductor sector.



CILTM KL Section Participates in MSPC Annual General Meeting

Date: 19 September 2025

Venue: MPC, MATRADE, Kuala Lumpur

On 19 September 2025, the Chairman of CILTM Kuala Lumpur Section was pleased to participate in the Annual General Meeting (AGM) of the Malaysian Service Providers Confederation (MSPC), held at MPC MATRADE, Kuala Lumpur.

The timing of the AGM was ideal for reconnecting with key industry stakeholders and exploring avenues for strategic collaboration. Representing CILTM at the session were Dato Ts (Dr) Abd Razak bin Abd Malek Hon FCILT and Cdr Ts Shahrir bin Hj Ahmad (R) FCILT, who engaged in discussions on strengthening the role of service providers in national development. CILTM remains committed to supporting the growth and professionalism of Malaysia's service sector through meaningful partnerships and active industry engagement.



CILTM in Action : KL SECTION

CILTM KL Section attends MAVMA Conference Dinner

Date: 27 September 2025

Venue: Grand Millennium Ballroom, Kuala Lumpur

Theme: Building a Sustainable Future for Veterinary Medicine

On 27 September 2025, The Chartered Institute of Logistics and Transport Malaysia (CILTM) was honoured to be invited to the MAVMA Conference Dinner, held at the Grand Millennium Hotel in Kuala Lumpur. The event brought together key stakeholders in veterinary medicine to discuss pressing challenges and future directions for the profession.

A keynote address was delivered by YBhg Datuk Seri Isham bin Ishak, Secretary-General of the Ministry of Agriculture and Food Security, who shared critical insights, including:

- Malaysia currently has only 2,500 active veterinarians, far below the estimated national need of 8,000, revealing a shortfall of 6,000 vets
- The country's vet-to-population ratio stands at 1:14,000, well below the global benchmark of 1:5,000
- 74% of Malaysian vets report experiencing high levels of stress

The evening highlighted the urgent need for strengthened support systems for veterinary professionals, enhanced welfare initiatives for domestic animals, and sustainable approaches to managing wildlife ecosystems.

CILTM thanks MAVMA for the invitation and acknowledges the importance of continued cross-sector dialogue in addressing national development issues, including those impacting the veterinary and logistics sectors alike.



CILTM in Action : KL SECTION

By: Dr. Nor Fyadzillah binti Mohd Taha, CMILT,
Senior Lecturer at Faculty of Defense Science and
Technology, UPM and CILTM KL Section WILAT
Malaysia

Report: Representation of CILTM at the Kuala Lumpur International Summit on Sustainable Future (KLSF 2025) and IRCIE 2025 (2nd to 3rd September 2025)

Introduction

Oral Presentation: Innovative Approach to Food Waste Reduction

Dr. Nor Fyadzillah presented her research paper titled: **“A Gamified Intervention to Reduce Food Waste: Evidence from a University Living Lab in Malaysia.”**



The paper addressed the urgent issue of food waste, emphasizing the gap between awareness and behavioral change among university students. While most students recognize food waste as a problem, their daily dining habits show little improvement.

Key Highlights of the Study:

- Methodology: Conducted at Universiti Pertahanan Nasional Malaysia (UPNM) cafeteria as a Living Lab. The intervention included a custom mobile application, QR code scanning, leaderboards, and real-time progress tracking.
- Results:
 - 35% reduction in plate waste compared to the baseline.
 - An estimated 160 kg of food waste saved over five weeks, equivalent to 1,600 meals.
 - Students who actively engaged with the gamification features showed greater reductions in waste than those with low participation.
- Qualitative Feedback: Students reported increased awareness, peer influence through friendly competition, and intrinsic motivation to adopt sustainable eating practices.
- Policy Impact: The study directly supports Malaysia's National Food Waste Reduction Roadmap and contributes to the achievement of Sustainable Development Goal (SDG) 12: Responsible Consumption and Production.

This research offers a scalable framework for universities across ASEAN and provides practical strategies for policymakers and administrators seeking cost-effective sustainability interventions.

CILTM in Action : KL SECTION

Report: Representation of CILTM at the Kuala Lumpur International Summit on Sustainable Future (KLSF 2025) and IRCIE 2025 (2nd to 3rd September 2025)



Contribution to CILTM and the Logistics Profession

The research reinforced CILTM's leadership in integrating sustainability within logistics and transport. By linking food waste reduction to broader logistics and supply chain efficiency, the study demonstrated how logistics professionals can play a transformative role in addressing global environmental challenges.

CILTM's representation at KLSF 2025 further positioned the institute as a key stakeholder in interdisciplinary collaboration, ensuring that logistics is not only viewed in operational terms but also as a strategic driver of sustainable development.

Appreciation as Invited Guest

The organisers of IRCIE 2025, led by Universiti Kuala Lumpur (UniKL), extended official recognition and appreciation to Dr. Nor Fyadzillah.

“Your presence as our esteemed guest, representing The Chartered Institute of Logistics and Transport Malaysia (CILTM), was truly meaningful and added value to the conference. We highly appreciate your engagement, which reinforced the importance of logistics and transport in advancing sustainability and interdisciplinary excellence.”

This acknowledgment reflected the value of CILTM's contribution to the conference's success and its importance in advancing dialogue on sustainability.

CILTM in Action : KL SECTION

Report: Representation of CILTM at the Kuala Lumpur International Summit on Sustainable Future (KLSF 2025) and IRCIE 2025 (2nd to 3rd September 2025)

Conclusion

CILTM's participation in KLSF 2025 and IRCIE 2025 showcased the institute's commitment to driving sustainability within the logistics and transport sector. Dr. Nor Fyadzillah's oral presentation demonstrated how innovative approaches, such as gamification, can significantly reduce food waste, inspire behavioral change, and provide policy-relevant evidence for Malaysia and the ASEAN region.

The conference also underscored the growing recognition of CILTM as a professional body that contributes not only to industry advancement but also to the broader global sustainability agenda. CILTM looks forward to strengthening future collaborations with academic and industry partners, ensuring that logistics remains central to building a more sustainable future.



CILTM in Action : PENANG SECTION

CILT Penang Participates in Dialogue with PT Pembangunan Aceh (PEMA)

On 22 September 2025, the CILT Penang Section, led by Dato' Log. Ts. Dr. Chang Kah Loon and team, was invited by the Penang Importers and Exporters Association (PIEA) to join a dialogue organised by the Consulate General of Indonesia in Penang with PT Pembangunan Aceh (PEMA), where opportunities for economic cooperation and a proposed RORO shipping service between Aceh and Penang were discussed, with Dato' Dr. Chang also sharing expert insights on infrastructure readiness, port competition, and the need for strategic partnerships.



AI-Free Writing Competition 2025

AI-FREE WRITING COMPETITION
THEME: LET ORIGINALITY SPEAK

18 October 2025 (Saturday)
9:00am to 1:00pm
AK Academy, Penang
RM10 per participant

All participants will receive a certificate of participation.
For registration, please scan the QR code.

1st RM800.00 + Medal
2nd RM500.00 + Medal
3rd RM300.00 + Medal

For more information, please contact Log. KW Leong at 019-410 3435 | Log. Eunice Chang at 016-548 1896

CILT Penang Supports the AI-Free Writing Competition 2025

The Chartered Institute of Logistics and Transport (CILT) Penang is pleased to support the AI-Free Writing Competition 2025 — an inspiring initiative that promotes authentic expression and celebrates originality in writing.

Date: Saturday, 18 October 2025

Time: 9:00 AM – 1:00 PM

Venue: AK Academy, Penang

Participation Fee: RM10 per participant

Awards:

1st First Prize: RM800 + Medal

2nd Second Prize: RM500 + Medal

3rd Third Prize: RM300 + Medal

All participants will receive a Certificate of Participation

This competition is open to individuals aged 16 and above, and is a great opportunity to showcase the power of genuine, human creativity in a world increasingly shaped by AI. Join us and let your voice be heard — the real way.

CILTM in Action : PENANG SECTION

CILT Penang Chairman Attends China National Day Reception

On 19 September 2025, Dato' Log. Ts. Dr. Chang Kah Loon, Chairman of CILT Penang Section, was invited by the Consulate General of the People's Republic of China in Penang to attend a reception celebrating the 76th Anniversary of the Founding of the People's Republic of China.

The event was graced by YAB Chow Kon Yeow, Chief Minister of Penang, along with federal and state leaders, diplomats, industry and academic representatives, and media. In his speech, YAB Chow highlighted the crucial role of logistics and professional logisticians in driving trade and industrial development between China and Malaysia, particularly in Penang, a leading destination for foreign direct investment (FDI).



AK Academy Promotes Logistics Education at CHCHS Education Fair

On 10 September 2025, AK Academy, a CILT-accredited training provider, participated in the CHCHS Education Fair to promote logistics education and career pathways.

Dato' Log. Ts. Dr. Chang Kah Loon, Chairman of CILT Penang Section, was present to engage with students, highlighting the importance and growing global demand for professional logisticians (pakar logistik) in supporting international trade and economic development. Backed by decades of maritime logistics experience and academic partnerships with UTMSPACE and CILT, AK Academy has trained over 600 professional logisticians over the past 15 years, many of whom now hold key roles in the industry across the region. This initiative reflects CILT Penang's ongoing efforts to promote logistics education and training in Malaysia.



CILTM in Action : JOHOR SECTION

Membership & Convocation Briefing 2025 With Alumni of KPM Bandar Penawar - Pn. Syakirah Mohd Ghazali CILTM CILTM Coordinator for KPMBP

In September 2025, Kolej Profesional MARA Bandar Penawar (KPMBP), through its Department of Business Management, successfully organized a Membership and Convocation Briefing for CILTM 2025 together with its alumni and current students. The program aimed to provide early exposure on the value of professional membership in logistics and to highlight the opportunities for students to participate in the official CILTM Convocation as registered members.

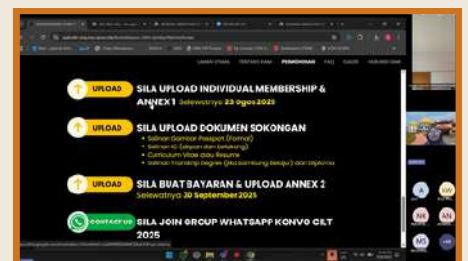
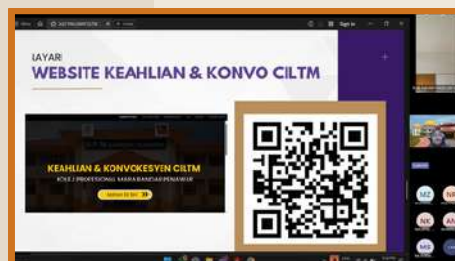
The session was coordinated by Pn. Syakirah Mohd Ghazali, CILTM Coordinator for KPMBP, who emphasized the importance of CILTM membership in building a professional profile and strengthening industry networking. Alumni of KPMBP who are now actively contributing to the logistics sector were also present, sharing their career journeys and inspiring students to pursue professional pathways after graduation.

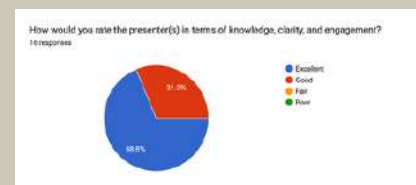
A key highlight of the session was the introduction of the official CILTM Membership & Convocation website, designed to:

- Provide up-to-date references on membership and convocation matters.
- Offer easy access for students and alumni to understand the membership process.
- Enable direct online applications for CILTM membership.

With this new digital platform, students can conveniently access comprehensive guidance on membership categories, member benefits, and upcoming convocation information.

CILTM Malaysia believes this initiative will make the membership application process more streamlined, accessible, and future-ready, supporting its mission to nurture a new generation of logistics professionals who are competitive on a global scale.





CILTM in Action : SELANGOR SECTION

Memorandum of Understanding Signing Ceremony Between the Malaysian Association of Public Advocacy for Nature (MAPAN) and The Chartered Institute of Logistics and Transport in Malaysia (CILTM)

On 29 September 2025, a Memorandum of Understanding (MoU) was formally signed between the Malaysian Association of Public Advocacy for Nature (MAPAN) and The Chartered Institute of Logistics and Transport in Malaysia (CILTM), marking the beginning of a strategic partnership to promote sustainability, environmental advocacy, and knowledge-sharing within the fields of logistics and transport. This MoU establishes a collaborative framework aimed at advancing mutual objectives in sustainable development and responsible logistics practices. The MoU was signed by Mr. Ben Ong, Chairman of MAPAN, and Prof. Ts. Dr. Muhammad Zaly Shah Bin Muhammad Hussein FCILT, President of CILTM, and witnessed by Mr. Nooryusazli Yusoff (MAPAN) and Ts. Dr. Hj. Mohd Nasir Bin Alias (CILTM Secretary General). The ceremony was attended by representatives from the CILTM Selangor Section including Ts. Hj. Abi Sofian Bin Abdul Hamid FCILT (Chairman), Pn Siti Faradilah Binti Dato Aslah CMILT (Vice Chairman), and Dato' Dr. Sharifah Halimah Binti Syed Ahmad FCILT (Secretary), as well as from CILTM Headquarters, including Ts. Dr. Hjh. Zawiah Binti Abdul Majid FCILT (Deputy President), Pn. Sharifah Salwa Abu Bakar CMILT (Head of Secretariat), and the signatories. This partnership reflects a shared commitment to fostering cross-sector collaboration and integrating sustainability into Malaysia's logistics and transport ecosystem.



WELCOME ABOARD

Presentation of Integrated Project Paper and Viva Saturday, 27th September 2025, CILTM Secretariat office, Shah Alam

A total of 7 senior officer from industry successfully presented their Integrated Project Papers and participated in their viva sessions. Our sincere appreciation goes to the distinguished panel of evaluators who contributed their time and expertise to assess each presentation.

Panel of Evaluators:

- Ts Dr Hj Zahariah Abdul Majid FCILT
- Prof Ts Dr Mansor Abdul Rahman FCILT
- Pn Syakirah Mohd Ghazali CMILT

This session marked a significant step in the participants' professional development, offering them an opportunity to showcase their applied knowledge and strategic insights in logistics and transport. We congratulate all presenters on their efforts and thank everyone involved in making this event a success.



Member's Voice

Datuk Ts Dr Hj Ramli Amir FCILT
CILTM Past President

TRUST MADE VISIBLE: HOW HALAL SUPPLY CHAINS WIN

Effective halal supply chains move from telling to showing—turning halal integrity into verifiable, everyday practice that anyone can check. The journey starts by identifying the “moments that matter” across the chain—slaughter, segregation, sanitation, temperature control, labeling, and customs—and then making each moment auditable by design so questions can be answered in minutes with credible evidence. Integrity shifts from a periodic claim to a continuous capability embedded in daily operations.

Traceability as the backbone

In mature implementations, traceability is not a dashboard add-on; it is the operating spine that ties product identity, handling events, and certification status together. Practical capture points—QR or RFID scans at handoffs, sealed containers for segregated transport, and temperature logs in the cold chain—feed tamper-evident records that buyers, consumers, and auditors can verify without chasing spreadsheets. When this trail is visible on demand, transparency becomes a competitive edge, enabling faster recalls, fewer disputes, and credible proof precisely when scrutiny is highest.

People and procedures make it real

Technology succeeds because people do the right things the right way, consistently. Standard operating procedures and training—dedicated lines and utensils, SERTU where required, validated cleaning regimes, and documented handoffs—close the last-mile gaps where integrity most often fails. Supplier onboarding is phased and supported so smaller facilities can comply without being overwhelmed, ensuring that integrity scales with inclusion. This disciplined pairing of human practice and digital proof brings halal claims into alignment with day-to-day reality.

Governance as a living system

Strong programs weave certification and oversight into daily operations, not just annual audits. Certification data and renewal timelines live in the same system as logistics events, aligning what certificates say with what products actually experience at every node. Harmonized formats, shared definitions, and coordinated expectations across jurisdictions reduce border delays while preserving integrity, turning compliance from a bottleneck into an enabler for cross-border trade.

Adoption that fits reality

Success comes from solutions that fit organizations as they are. Interoperable tools plug into existing ERP and warehouse systems; rollouts start small and scale in waves; and shared utilities lower costs for MSMEs. Leadership sponsorship and a clear value proposition—fewer disputes, faster recalls, smoother audits—build internal momentum, while market and regulatory pressures reinforce the shift to verifiable provenance. The result is a pragmatic adoption path where benefits compound as more partners contribute clean data.

Alignment across the chain

The payoff is alignment: manufacturers, logistics partners, certifiers, regulators, and consumers see the same truth. Training pipelines and industry modules keep know-how resilient despite turnover, preserving consistency as teams and suppliers change. Outcomes such as quicker recalls, fewer fraud incidents, reduced customs delays, and on-demand audit readiness demonstrate that integrity by design delivers both ethical assurance and operational performance. In effect, trust stops being a promise and becomes a property of the system.

Member's Voice

Datuk Ts Dr Hj Ramli Amir FCILT
CILTM Past President

TRUST MADE VISIBLE: HOW HALAL SUPPLY CHAINS WIN

Measuring integrity outcomes

To ensure integrity is real and improving, programs define clear KPIs tied to halal assurance and customer trust. Operational metrics include traceability completeness rate, time-to-trace from inquiry to verified chain-of-custody, recall lead time, audit nonconformity rate, and contamination incident frequency. Consumer-facing metrics—such as scan-to-trust rate for QR codes, provenance page dwell time, and post-purchase trust scores—reveal whether transparency features are understood and valued. Benchmarks are tracked pre-/post-implementation and segmented by lane, product family, and supplier tier to localize improvements.

Data architecture and interoperability

An effective data model binds product identifier (e.g., GTIN/lot/serial) with halal certification IDs, validity windows, handlers, and time-stamped critical events. A simple event taxonomy (receive, transform, package, ship, customs clear) with minimum viable data fields reduces burden while preserving evidentiary strength. Interoperability is planned from the start: APIs for certifiers, EDI/JSON interfaces for trading partners, and low-bandwidth capture options like offline-first mobile apps or SMS fallbacks for small and remote operators. This ensures consistent data quality without excluding MSMEs.

Risk-based deployment playbook

Resources focus first where risk is greatest. Vulnerabilities are mapped by node—raw material authenticity, slaughter segregation, cold-chain integrity, shared-transport cross-contamination, and relabelling at consolidation hubs. Controls are then prioritized via impact-likelihood matrices. HACCP and GMP drive process hygiene; sertu protocols restore purity where required; and digital event logging provides verifiability at “moments that matter.” This sequencing reduces major risks early while building a repeatable playbook for expansion.

Governance and auditability by design

Governance is structured across three lines of defense. Operations perform first-line checks at the point of work; QA/halal teams monitor compliance continuously; and internal audit/certifiers provide independent assurance—each drawing from the same source-of-truth data with role-appropriate views. Change control is documented through policy cards that record what changed, who approved, when it took effect, and why, allowing auditors to reconcile certificates with operational reality and ensuring decisions are transparent and reviewable.

Human factors and MSME enablement

Human-centred design makes integrity durable. Micro-SOPs with visual work instructions and multilingual cues simplify correct execution. Micro-learning and train-the-trainer pathways keep skills current despite turnover. Industry bodies or clusters can offer shared services—such as label printing, QR provisioning, and periodic sertu training—so smaller suppliers comply without enterprise-grade tooling. The result is a broader, fairer ecosystem that maintains high integrity standards.

Member's Voice

Datuk Ts Dr Hj Ramli Amir FCILT
CILTM Past President

TRUST MADE VISIBLE: HOW HALAL SUPPLY CHAINS WIN

Change management and incentives

Incentives and communications make integrity stick. Preferred-supplier status, faster payment cycles for high data quality, and lane access for consistently compliant partners translate integrity into commercial value. A nonpunitive improvement path—early detection, collaborative fixes, and recognition for reduction in defects and delays—sustains engagement and drives continuous improvement rather than fear-based compliance.

Consumer trust experience

Transparency is designed as a user journey. At the point of scan, consumers see a concise provenance summary with layered details—certifier, validity period, key handling steps—in clear language. Optional post-scan surveys and issue reporting close the loop, turning consumer interactions into feedback for ongoing improvement. When transparency is intuitive and responsive, trust deepens, and the market rewards verified integrity.

Cross-border readiness and standards alignment

Cross-border trade thrives on harmonized expectations. Programs map equivalence across certifiers and jurisdictions and build transformation rules to reconcile differing field requirements without diluting evidence strength. Mutual-recognition corridors and pre-arrival data sharing allow customs to query provenance and certification in advance, cutting dwell times and documentary disputes while preserving rigorous standards.

Continuous improvement loop

Integrity remains robust when challenged regularly. Monthly integrity reviews synthesize KPI trends, root-cause analyses for deviations, and corrective/preventive actions with owners and due dates. Periodic stress tests—simulated recalls, surprise cold-chain audits, and mock border checks—validate that “auditability on demand” holds under pressure. This cadence keeps the system learning and strengthens resilience over time.

Conclusion

Halal supply chains succeed when integrity is engineered into everyday practice and measured, governed, and improved as a system. By making critical moments auditable, pairing technology with disciplined SOPs and training, and weaving certification into live operations, producers turn halal from a claim into verifiable proof at every handoff. With clear KPIs, minimal-burden data capture, risk-based deployment, three-line governance, MSME enablement, smart incentives, and consumer-grade transparency, integrity becomes scalable and durable. The destination is a resilient, inclusive ecosystem where small and large players comply confidently, auditors validate continuously, and markets reward demonstrable integrity—ensuring that what is labelled halal is halal in substance, from source to shelf.

Member's Voice

Ts Dr. Nuur Fathin Roslan CMILT

Senior Lecturer , UniKL MITEC, PASIR GUDANG, JOHOR

SMART MOBILITY IN MALAYSIA: BRIDGING THE GAP BETWEEN POLICY AND PRACTICE

Smart mobility has become a central theme in transforming urban transportation worldwide, offering solutions that combine digital technologies, integrated services, and sustainable practices to improve the way people move in cities. In Malaysia, the conversation around smart mobility has grown stronger in recent years, particularly following the launch of the National Transport Policy (2019–2030). Despite these commitments and visible initiatives, Malaysia continues to face a gap between what is envisioned in policy documents and what commuters experience on the ground.

The National Transport Policy (2019–2030) sets out a progressive vision for building a modern, integrated, and sustainable transport system in Malaysia. Among its key pillars are the promotion of digitalization, the integration of transport modes, and the improvement of urban mobility to reduce dependency on private vehicles. These directions are aligned with broader smart city aspirations, particularly in Greater Kuala Lumpur and other fast growing urban areas. The government, through agencies such as the Ministry of Transport and Prasarana, has introduced various initiatives, including expanding MRT and LRT networks, promoting cashless fare payment systems like Touch 'n Go and MyRapid, and collaborating with private operators to support digital mobility solutions.

In practice, Malaysia has already introduced several elements of smart mobility. Cashless ticketing and mobile payment systems are now widely accepted across most urban rail and bus networks, reducing queues and enhancing convenience. Ride-hailing platforms such as Grab have become dominant players in urban transport, filling crucial last-mile connectivity gaps. However the gap between policy and practice remains significant. Infrastructure challenges persist, particularly in ensuring reliable last-mile connectivity that can make public transport a competitive alternative to private cars.

Despite these challenges, there are significant opportunities to narrow the gap. Strengthening integration between modes particularly ensuring smooth rail to bus and first and last-mile connections that can enhance the attractiveness of public transport. Encouraging behavioural change through targeted incentives, such as discounted fares or better park-and-ride facilities, alongside disincentives like higher parking fees, could gradually reduce reliance on private cars. On the technology part, Malaysia can leverage artificial intelligence (AI), big data, and the Internet of Things (IoT) to enhance transport planning, optimize routes, and provide real-time passenger information. Importantly, collaboration among government agencies, private operators, technology companies, and universities will be essential to accelerate innovation and overcome institutional barriers. Young commuters, who are already digital natives, represent a key group that can drive early adoption of smart mobility solutions.

Closing the gap between policy and practice is crucial for Malaysia to move toward a sustainable, efficient, and inclusive transport system. While the policy framework is already in place, greater effort is needed from all stakeholders to align infrastructure development, technology adoption, and commuter behaviour. Only through such alignment Malaysia can truly succeed in implementing smart mobility within its transportation system.

Member's Voice

Dr. Yusrizal Sufardi Bin Mohd Yunan FCILT
Vice Chairman CILTM Kedah & Perlis Section

THE ROLE OF HALAL LOGISTICS IN FREEING THE NATION FROM HALAL FRAUD

Halal Integrity Under Threat

In recent years, Malaysians have grown all too familiar with news of halal fraud in the domestic market. From food products falsely labelled as halal to the misuse of halal logos, these cases have shaken the confidence of Muslim consumers, who place strong importance on halal integrity.

As the global leader in the halal industry, Malaysia is not spared from such challenges. Left unchecked, halal fraud could damage not only the economy but also the country's standing as a trusted authority in the global halal market.

True independence today goes beyond freedom from colonial powers. It also means breaking free from dishonesty, exploitation, and fraudulent practices within the halal industry—an industry closely tied to the daily lives of Malaysians. To address this, government agencies have already introduced structured halal logistics standards such as the MS2400 series, covering halal transport, warehousing, and retail services.

Halal Logistics: Guarding the Supply Chain

Halal logistics acts as the frontline defence in protecting halal integrity. It ensures that from the moment, a product leaves the farm or factory, through storage and transportation, right up to the hands of the consumer, there is no compromise on halal status.

By adopting strict yet systematic halal logistics, products can be monitored and traced throughout the supply chain. Advanced technologies such as block chain, RFID, QR codes, and the Internet of Things (IoT) now make it possible to track the journey of food items and raw materials from their source to supermarket shelves. The system enables quicker detection and prevention of any attempt to compromise halal authenticity.

Building Trust, Strengthening the Economy

Strengthening halal logistics is also about building consumer trust. When people believe in the integrity of local halal products, they are less likely to be deceived by counterfeits or fake halal logos. This confidence boosts the competitiveness of Malaysian halal goods worldwide, helping secure the nation's economic sovereignty.

With its own robust halal logistics ecosystem, Malaysia is no longer reliant on outsiders to define what counts as halal. Instead, the country is now capable of setting its own high standards and becoming a benchmark for others globally—true economic independence in the halal space.

Member's Voice

Dr. Yusrizal Sufardi Bin Mohd Yunan FCILT
Vice Chairman CILTM Kedah & Perlis Section

THE ROLE OF HALAL LOGISTICS IN FREEING THE NATION FROM HALAL FRAUD

Educating Consumers and Manufacturers

Consumer awareness remains key. Independence from halal fraud can only be achieved when consumers are informed and vigilant, able to tell apart genuine halal products from doubtful ones, and ready to report suspicious items.

Manufacturers too play a vital role. By adopting halal logistics as part of their business practices, food producers can strengthen consumer trust and loyalty in their brands. Local manufacturers that embrace halal logistics not only raise demand for their products at home but also make local brands more appealing compared to foreign ones.

Educating the public about the advantages of local halal products backed by strong logistics systems is therefore essential. This will not only protect consumers but also support domestic economic growth.

Towards Freedom from Fake Halal Logos

As Malaysia celebrates National Day and Malaysia Day, it is worth remembering that independence is not only about freedom from foreign rule. It is also about freeing the nation from fraud and dishonesty that threaten integrity, the economy, and public trust.

Halal logistics is one of the strongest tools in this fight. With a transparent and trusted system in place, Malaysia can protect consumers from deception while safeguarding the halal industry from exploitation.

This is the nation's new struggle for independence: ensuring that halal is not just a logo, but also a genuine promise of honesty, cleanliness, and integrity.

In line with the 2025 National Day and Malaysia Day theme "Malaysia Madani: Serving the People", halal logistics is helping Malaysia uphold a safe, trustworthy, and sustainable halal food supply chain—one that truly serves its people.

Member's Voice

**Dr. Nor Fyadzillah binti Mohd Taha, CMILT, Senior Lecturer
at Faculty of Defense Science and Technology, UPM.**

HARNESSING PREDICTIVE ANALYTICS TO TRANSFORM PERISHABLE FOOD SUPPLY CHAINS

Introduction: The Unseen Cost of Waste

Food is one of the most essential resources for human survival, yet globally, one-third of all food produced is wasted. In Malaysia, the scale is equally alarming thousands of tonnes of perishable food are discarded daily due to spoilage, poor inventory planning, and inefficiencies across the supply chain. For logistics professionals, this is not merely a social or environmental problem; it is a systems challenge. Every kilogram of wasted food represents broken links in forecasting, distribution, and stock management.

As a member of the Chartered Institute of Logistics and Transport Malaysia (CILT), I believe our profession has both the tools and the responsibility to tackle this challenge head-on. My recent research focused on how predictive analytics can reduce perishable inventory waste while simultaneously improving supply chain efficiency.

Why Perishable Inventory is Different

Managing perishable goods, such as fresh produce, dairy, seafood, and ready-to-eat meals, requires far greater precision than managing non-perishables. Three main challenges stand out:

- 1.Short product lifespans – Perishable items spoil quickly, meaning inventory managers have limited time to store, transport, and sell them.
- 2.Demand fluctuations – Consumer demand is influenced by seasonality, festivals, lifestyle trends, and sudden shocks such as pandemics.
- 3.Storage constraints – Limited cold-chain capacity and energy-intensive storage systems make it costly to maintain quality.

Traditional methods of inventory management often fail to capture this complexity, resulting in overstocking (leading to waste) or understocking (causing lost sales and dissatisfied customers). What we need is a smarter way to anticipate problems before they arise.

The Promise of Predictive Analytics

Predictive analytics uses historical data, statistical models, and machine learning techniques to identify patterns and forecast future outcomes. In the context of food supply chains, it means being able to answer questions such as:

- 1.How long will this product last under current storage conditions?
- 2.What will consumer demand look like during the next festival season?
3. When should stock be replenished to balance freshness with availability?

Member's Voice

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at Faculty of Defense Science and Technology, UPNM.**

HARNESSING PREDICTIVE ANALYTICS TO TRANSFORM PERISHABLE FOOD SUPPLY CHAINS

The framework I developed combines three elements:

1. Demand Forecasting – Using past sales data to predict purchasing trends more accurately.
2. Real-time Monitoring – Incorporating environmental conditions such as temperature and humidity, which directly affect shelf life.
3. Machine Learning Models – Training algorithms to continuously improve predictions as more data is collected.

Testing the Framework in Malaysia

The predictive analytics model was applied in a Malaysian food manufacturing and distribution context, a real-world testbed characterized by seasonal variability in demand. For example, demand spikes during Ramadan and festive periods, while dropping sharply in off-peak months.

Key findings included:

1. Waste Reduction: Inventory waste was reduced by up to 25%.
2. Improved Fulfillment: Order fulfillment rates increased because replenishment schedules were better aligned with predicted consumption patterns.
3. Cost Savings: With fewer losses from expired stock, companies saved not only on disposal costs but also on procurement and logistics expenses.

This demonstrated that predictive analytics is not only a sustainability tool, but also a profitability enhancer.

Lessons for Logistics and Supply Chain Professionals

The study highlighted three critical lessons that can benefit members of CILTM and industry practitioners:

1. Data is an Asset – Many companies collect large volumes of sales and operational data but fail to utilize it effectively. Predictive analytics transforms raw data into actionable insights.
2. Technology and Human Expertise Must Work Together – While machine learning models provide forecasts, human expertise is still essential for interpretation and contextual decision-making.
- Sustainability and Profitability Can Align – Reducing waste improves both environmental outcomes and the bottom line.

The Bigger Picture: Supporting SDGs and National Roadmaps

The implications of this research extend beyond business performance. It directly supports United Nations Sustainable Development Goal (SDG) 12: Responsible Consumption and Production, which calls for halving global food waste by 2030.

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HARNESSING PREDICTIVE ANALYTICS TO TRANSFORM PERISHABLE FOOD SUPPLY CHAINS

For Malaysia, predictive analytics can also accelerate the goals of the National Food Waste Reduction Roadmap, which emphasizes smarter management in both households and institutions. By applying advanced technologies in the supply chain, we move closer to building an intelligent food ecosystem that is both resilient and sustainable.

Future Directions

While the results are promising, this journey has just begun. Several opportunities for further advancement exist:

1. IoT Integration: Embedding sensors in storage and transport units can provide real-time data to further improve prediction accuracy.

2. Cloud Platforms: Centralized systems can allow suppliers, distributors, and retailers to share data, reducing silos and enabling collaborative planning.

3. AI-Driven Decision Support: Combining predictive models with automated decision-making could streamline procurement, routing, and replenishment.

4. Scaling Across Sectors: Beyond food, the same principles can be applied to pharmaceuticals, flowers, and other sensitive products that depend on strict inventory control.

A Personal Reflection

As I presented this research to fellow academics and industry representatives, I realized how powerful the logistics profession is in shaping not only supply chains, but also the health of our communities and the sustainability of our planet. Every efficiency we design, every innovation we apply, and every waste we reduce has ripple effects far beyond the warehouse or factory floor.

For me, predictive analytics is not just about algorithms, it is about responsibility. It is about making sure that fewer meals end up in landfills, that businesses stay competitive, and that consumers enjoy fresh, high-quality products. Most importantly, it is about showing that logistics is not just about moving goods, but about moving society forward.

Conclusion

Food waste remains one of the most pressing challenges in modern supply chains, but it is also an opportunity for innovation. Predictive analytics offers a way to anticipate demand, optimize inventory, and reduce waste, bridging the gap between sustainability and profitability.

As members of CILTM, we are at the forefront of these changes. By embracing data-driven approaches and championing sustainable practices, we ensure that our profession continues to lead with relevance and impact.

The future of logistics will not only be faster or leaner but it will be smarter, greener, and more human-centered. And predictive analytics will play a pivotal role in getting us there.



The Chartered
Institute of Logistics
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Women in Logistics and Transport

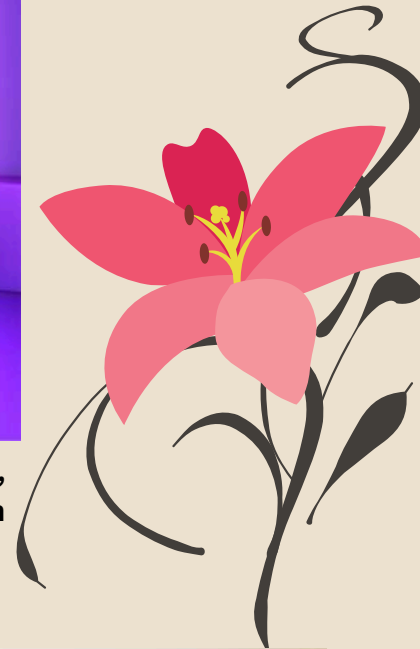
We inspire - We impact



Women in Logistics
and Transport



Heartiest congratulations to Ts Dr Hj Zahariah Binti Abdul Majid FCILT, Deputy President of CILTM on your appointment as the Interim Chairperson of CILTM WILAT Malaysia.



Warmest congratulations to Ms Azila Ayub CMILT, Chairperson of WILAT Malaysia Perak Section & Secretary of WILAT Malaysia, Senior Lecturer, Universiti Kuala Lumpur (MIMET)





The Chartered
Institute of Logistics
and Transport

Women in Logistics and Transport

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Women in Logistics
and Transport

A preliminary meeting was chaired by the Interim Chairperson of CILTM WiLAT Malaysia, together with members of the WiLAT Malaysia team, during the recent sessions held at ICM SL and the CILTM Headquarters. The discussion focused on a range of important matters, including the strategic direction of WiLAT Malaysia, upcoming programmes, professional development initiatives, and collaborative opportunities aimed at empowering women in logistics and transport. The session also served as a valuable platform to strengthen team alignment and reaffirm WiLAT Malaysia's commitment to its mission and future goals.

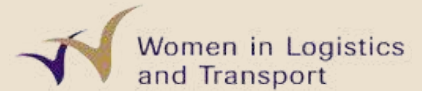




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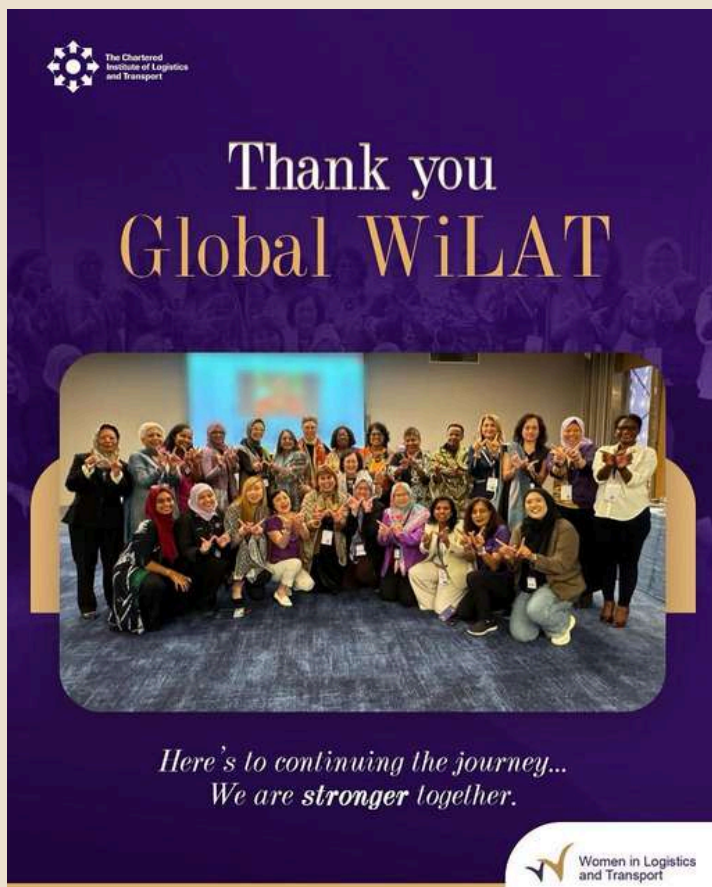
We inspire - We impact



CILT International Convention 2025 Sri Lanka – Global WiLAT Workshop

The Global WiLAT Workshop, held during the CILT International Convention 2025 in Sri Lanka, welcomed esteemed participation from CILT Malaysia. Among the notable attendees were Ts. Dr. Hjh. Zawiah Abdul Majid FCILT, Interim Chairperson of CILTM WiLAT Malaysia; Dato' Dr. Sharifah Halimah Binti Syed Ahmad FCILT; Pn. Azila Ayub CMILT; Pn. Sharifah Salwa Abu Bakar CMILT; Ms. Carol Wong CMILT; and Ms. Fathiah Othman CMILT. We express our heartfelt appreciation to all delegates and contributors whose presence and active engagement enriched the workshop and the broader convention.

The spirit of collaboration and shared learning throughout the sessions reflected the strength and solidarity of the global WiLAT network and the collective drive to elevate women's participation and leadership within the logistics, transport, and supply chain sectors. The insights, experiences, and forward-thinking ideas exchanged will undoubtedly inform and inspire future initiatives. As we look to the road ahead, WiLAT remains steadfast in its mission to champion inclusivity, foster innovation, and create meaningful opportunities for women across the industry. Together, through shared vision and purposeful collaboration, we will continue to shape a more inclusive, resilient, and progressive global logistics community.





The Chartered
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Women in Logistics and Transport

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Women in Logistics
and Transport

Global WiLAT Workshop at CILT International Convention 2025 Wings of Change – Igniting the Future

The Global WiLAT Workshop at the CILT International Convention 2025, themed “Wings of Change – Igniting the Future,” featured the panel discussion “Voices of Change,” which brought together distinguished leaders shaping the future of logistics, transport, and leadership worldwide. The panel included Gayathri Karunanayake, CMILT (Neurodiversity Champion and CEO of Consultszone), Dato’ Dr. Sharifah Halimah Syed Ahmad, FCILT (Gender Diversity Champion and former Vice Chancellor of MERITUS University Malaysia), Reshma Yousuf, FCILT (Green Practices Champion and Founding President of WISTA Malaysia), and Ts. Dr. Hajjah Zawiah Abdul Majid, FCILT (Global WiLAT Deputy President and Webinar Champion). Moderated by Amra Zareer, CMILT, Founder and Chief Heart Officer of The Corridors Asia, the session took place on 14th September 2025 at The Studio, Cinnamon Life, Colombo, Sri Lanka, highlighting the transformative power of diversity, inclusion, sustainability, and knowledge-sharing—core values that drive progress across industries.



**The Chartered
Institute of Logistics
and Transport**

Global WiLAT Workshop

CILT International Convention 2025

Wings of Change

Igniting the Future

Panel Discussion: Voices of Change



Gayathri Karunanayake, CMILT
Neurodiversity Champion
Founder & CEO,
Consultszone (Pvt) Ltd



Dato' Dr. Sharifah Halimah SYED AHMAD, FCILT
Gender Diversity Champion
Vice Chancellor of MERITUS University Malaysia (Retired)



Reshma Yousuf, FCILT
Green Practices Champion
Founder - CILT SgB and
Founding President of
WISTA Malaysia



Ts. Dr. Hajjah Zawiah Abdul Majid, FCILT
Webinar Champion
Global WiLAT
Deputy President CILT Malaysia

Moderator



Amra Zareer, CMILT
GVC- External Relations & Publications - Global WiLAT
Founder/ Chief Heart Officer,
The Corridors & The Corridors Asia

14TH September 2025
3.00 - 5.00pm

The Studio, Cinnamon Life,
Colombo, Sri Lanka

Women in Logistics





NEXTGEN MALAYSIA

To provide a forum where students and next generation professionals can expand their sector knowledge, start building their professional networks, learn and practise presentational, collaborative, strategic and leadership skills, and move on to become successful professionals and highly effective participants in CILT branches, territories and international leadership.

Next Gen CILT Malaysia Webinar Series 3: Careers in Logistics – Skills for the Future

On 19 September 2025, Next Generation CILT Malaysia successfully hosted the third installment of its webinar series, titled Careers in Logistics: Skills for the Future.”* The session, held via Zoom, brought together students, young professionals, and industry leaders to explore the evolving landscape of logistics and the skills required to thrive in this dynamic sector.

The webinar highlighted three main themes: **talent development, digital competencies, and industry-academia collaboration.** Speakers shared valuable insights on how future logistics professionals must adapt to the rise of automation, data-driven decision-making, and sustainable transport practices. The importance of cultivating soft skills—such as communication, adaptability, and problem-solving—was also emphasized as key to success in a globalized workforce.

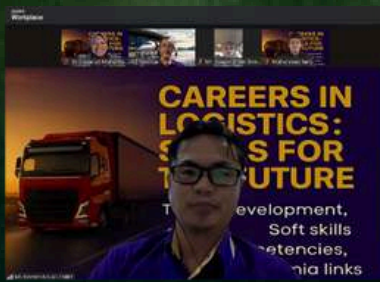
One of the key takeaways was the growing demand for logistics professionals equipped with **digital literacy and cross-functional knowledge** to meet the challenges of Industry 4.0. Participants also learned how closer collaboration between universities and industry can better align education with real-world practices, creating pathways to meaningful career opportunities. The session ended with an interactive Q&A, where participants engaged directly with experts, gaining practical advice on career planning and professional growth. Feedback from attendees underscored the value of such initiatives in bridging the gap between academic learning and industry expectations.

The Next Gen CILT Malaysia team extends heartfelt appreciation to all speakers and participants for making this session impactful. With the momentum from Series 3, the Next Gen team looks forward to continuing the conversation in upcoming sessions, inspiring the next wave of logistics and transport professionals.

**STAY TUNED FOR MORE UPDATES ON THE NEXT GEN CILT MALAYSIA WEBINAR SERIES 2025!
#NEXTGENCILTM #CAREERSINLOGISTICS #WEBINARSERIES2025 #FUTURESKILLS**



NEXTGEN MALAYSIA



The Chartered Institute of Logistics and Transport Malaysia

NEXT GENERATION CILT MALAYSIA WEBINAR SERIES

CAREERS IN LOGISTICS: SKILLS FOR THE FUTURE

Talent development, Soft skills, Digital competencies, Industry-academia links

SCAN TO REGISTER

Zoom

DATE: 19TH SEPT. 2025
FRIDAY
TIME: 1500HRS MYT

Moderator
Mr. Darries Bin Ali CMILT
Deputy Director, Logistics & Airports
MARA College Seremban, Seremban

Opening Remark
Tn. Mohd Adnan Bin Abu Bakar CMILT
Vice-Chairman (Academic),
AFED (Anglo Tech) Sdn Bhd

Keynote Speaker
Tn. Daniel Boughay FCIILT
Chairman, CILT (T) Bosphorus
Managing Director, North
Gard Energy Sdn Bhd

Panelists
Joseph Oliver Bowers CMILT,
Chairman, Next Gen Group,
PAP Share Representative
FUS Global LTD

Prof. Deter H. Ahmad Zahir Bin Hg,
Adjunct FCIILT
Visiting Professor, UMES/SMAT

The Chartered Institute of Logistics and Transport Malaysia

NEXT GENERATION CILT MALAYSIA WEBINAR SERIES

Thank you!

CAREERS IN LOGISTICS: SKILLS FOR THE FUTURE

Talent development, Soft skills, Digital competencies, Industry-academia links

FOR JOINING US!

DATE: 19TH SEPTEMBER 2025
TIME: 1500HRS MYT

Zoom

SCAN QR CODE TO REGISTER

CAREERS IN LOGISTICS: SKILLS FOR THE FUTURE

Talent development, Soft skills, Digital competencies, Industry-academia links

Mr. Darries Bin Ali CMILT

AZ Mokhtar

Muhammad Jaris

CAREERS IN LOGISTICS: SKILLS FOR THE FUTURE

Talent development, Soft skills, Digital competencies, Industry-academia links

Dr. Hazariah Mohd Noh CMILT

Mr. Joseph Oliver Bowers CMILT

STAY TUNED FOR MORE UPDATES ON THE NEXT GEN CILT MALAYSIA WEBINAR SERIES 2025!
#NEXTGENCILTM #CAREERSINLOGISTICS #WEBINARSERIES2025 #FUTURESKILLS

NEXTGEN MALAYSIA

NEXTGEN CILT MALAYSIA STRENGTHENS YOUTH ENGAGEMENT THROUGH UAM FORUM, SCHOLARSHIP BRIEFING, AND TEACHING FACTORY VISIT

On 18 September 2025, NextGen CILT Malaysia successfully hosted the NextGen Engagement at UniKL MIAT Subang, a milestone event dedicated to CILTM-accredited programs and youth development in logistics, transport, and aviation.

The engagement featured three key activities:

- Urban Air Mobility (UAM) Forum: A forward-looking session on unlocking opportunities in the future of mobility.
- Erasmus Mundus Scholarship Briefing: An introduction to international study opportunities for students and staff.
- Teaching Factory Visit @ UniKL MIAT-SZB: An immersive experience showcasing hands-on training facilities.



In addition, participants also gained valuable exposure through an industry briefing on Aircraft MRO Logistics, where experts shared insights on supply chain management, operational efficiency, and innovation in maintenance, repair, and overhaul activities. This session deepened participants' understanding of the critical role logistics plays in aviation safety and reliability. The event attracted enthusiastic participation from students, professionals, and industry stakeholders, reflecting the strong interest in bridging academic knowledge with real-world applications.

This initiative highlights NextGen CILT Malaysia's commitment to nurturing future leaders, strengthening international exposure, and positioning young talents at the forefront of logistics and transport innovation.



NEXTGEN MALAYSIA

NextGen CILT Malaysia Explores Future Collaboration with Kuehne + Nagel

NextGen CILT at ICM Sri Lanka: Future Ready Logistics

NextGen CILT Malaysia proudly participated in the International Convention of CILT (ICM) held in Sri Lanka under the theme “Future Ready Logistics: Embracing Change and Driving Sustainability.” The convention highlighted the growing role of youth in driving innovation and sustainability across the global logistics and transport sectors.

Day 1 – Sunday, 14 September

The convention began with the Global Next Generation Workshop, bringing together NextGen representatives worldwide. Participants took part in interactive sessions and received personalized coaching from mentors. A highlight was the Mini CEO simulation exercise, where participants stepped into leadership roles, practiced decision-making, and presented their solutions, fostering leadership and strategic thinking among the next generation of logistics professionals.

Day 2 – Monday, 15 September

The Global NextGen Discussion served as a platform for exchanging ideas and sharing best practices. Young professionals and students engaged in collaborative discussions on global logistics challenges, digitalisation, sustainable supply chains, and opportunities for cross-border cooperation. The session emphasized building networks, strengthening mentorship, and preparing youth for leadership roles in the sector.

The official opening ceremony featured welcoming remarks from the CILT Sri Lanka President, the International President, and the Chief Guest. A keynote address set the tone for the convention, followed by the launch of a new publication that captured the evolving dynamics of the logistics industry.

Day 3 – Tuesday, 16 September

Throughout the day, multiple speaker sessions explored critical topics such as artificial intelligence in logistics, renewable fuels, digital innovation, DEI (Diversity, Equity, and Inclusion), and ESG (Environmental, Social, and Governance) practices. In the afternoon, panel discussions delved deeper into strategies for embedding sustainability into transport and logistics operations.



The Chartered
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and Transport

CILT INTERNATIONAL CONVENTION 2025



**CHIEF TEETE OWUSU-NORTEY FCILT – INTERNATIONAL PRESIDENT
DIANAH NASSIMBWA MILT - GLOBAL CHAIRPERSON, NEXT GENERATION**



**WITH THE SRI LANKA
NEXT GENERATION
TEAM AND STUDENTS**



NEXTGEN MALAYSIA

Next Gen Insight

NextGen CILT Malaysia at ICM Sri Lanka: Future Ready Logistics

The International Convention of CILT (ICM) held in Sri Lanka from 13th until 17th September 2025, served as a significant platform for dialogue, knowledge-sharing, and the exchange of best practices in the global logistics and transport sector. As the Chairperson of Next Generation CILT, the experience was both enriching and inspiring, offering valuable insights into how young professionals can actively contribute to shaping the industry's future.

The convention underscored the importance of creating meaningful pathways for youth engagement. Next Gen activities, in particular, have proven to be more than just networking initiatives; they represent a bridge for the younger generation to explore knowledge, culture, and professional development within logistics and transport. Exposure to international discussions, cultural diversity, and sector-specific innovations ensures that students and young professionals can gain perspectives beyond their local environments, preparing them to thrive in a globalized economy.

One of the most exciting opportunities that emerged from the discussions was the proposal to craft an international internship platform under the CILT umbrella. This initiative, led by the global Next Generation leadership, would provide structured opportunities for students and young professionals to gain hands-on experience with industry leaders, while also fostering mobility and cross-border collaboration. Such a platform holds the potential to become a cornerstone of professional development, offering participants not only practical skills but also intercultural understanding and global exposure.

Furthermore, the interactions during the convention highlighted how Next Gen can play a transformative role in aligning youth ambitions with industry needs. By promoting initiatives such as knowledge-sharing forums, leadership development programs, and collaborative projects across borders, Next Gen has the capacity to empower young professionals to take on leadership roles earlier in their careers.

Ultimately, the vision for Next Generation CILT is clear: to serve as a catalyst for innovation, collaboration, and sustainability in the logistics and transport sector. Through initiatives like the proposed internship platform and sustained global engagement, Next Gen will continue to create pathways that allow the youth to not only participate but also to lead in driving the sector forward.

The ICM in Sri Lanka has reaffirmed that by investing in today's youth, we are laying the foundation for a stronger, more resilient, and globally connected logistics and transport industry for tomorrow.

"Young minds, fresh ideas, NextGen is the heartbeat of future-ready logistics."

**BY: DR HAZARIAH MOHD NOH CMILT
CHAIRPERSON,
NEXT GEN CILT MALAYSIA**



NEXTGEN MALAYSIA

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Follow us at our two official Next Generation CILT Malaysia social media platforms! 🌟 Stay connected and never miss any updates, activities, or opportunities by following us here:

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Please reach out directly to the TXA 2025 Team if you are interested to know more:

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Salam Takziah

إِنَّا لِلّٰهِ وَإِنَّا إِلَيْهِ رَاجِعُونَ



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F 0030 - FCILT
Joined Date: 11/05/1981

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Al-Fatihah

21 September 2025 / 29 Rabiulawal 1447H

SALAM TAKZIAH DIUCAPKAN KEPADA
SELURUH AHLI KELUARGA ALLAHYARHAM
HJ MOHD HASHIR HJ ABDULLAH

اللَّهُمَّ اغْفِرْ لَهُ وَارْحَمْهُ وَعَافِهِ وَاعْفُ عَنْهُ

Salam Takziah Daripada

PROFESSOR TS DR MUHAMMAD ZALY SHAH FCILT
CILTM PRESIDENT
MANAGEMENT COUNCIL, SECRETARIAT, MEMBERS

Al-Fatihah

21 September 2025 / 29 Rabiulawal 1447H

Salam takziah diucapkan kepada seluruh ahli keluarga Allahyarham Hj
Mohd Hashir Hj Abdullah. F 0030 – FCILT, Joined Date: 11/05/1981

Salam Takziah Daripada:

Professor Ts Dr Muhammad Zaly Shah FCILT
CILTM President, Management Council, Secretariat, Members

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The Chartered Institute of Logistics and Transport in Malaysia is the professional body representing the logistics and transportation industries in the nation. Together we will be stronger.





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